



ONLINE FUNDRAISING AGREEMENT

Everyday Hero Pty Limited
A.C.N. 117 080 430

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AGREEMENT dated _____

PARTIES **Everyday Hero Pty Limited ACN 117 080 430** of c/- Level 8, 333
Ann Street, Brisbane, Queensland

Everyday Hero

AND The Party whose name, IRD, address and contact details are listed in
Item 1 of Schedule 2

Donee

BACKGROUND

- A.** everydayhero operates Web Hosting Services (**Online Services**) on its website under the URL www.everydayhero.co.nz so that individuals and organisations may facilitate on-line fundraising.
- B.** The Donee has applied to everydayhero by completing a Registration Form requesting everydayhero to provide the Online Services to it on the terms and conditions of this Agreement.
- C.** everydayhero accepts the application on the terms and conditions set out in this Agreement.

AGREEMENT

1. TERM; TERMINATION

1.1 Term of Agreement

This agreement shall commence on the Commencement Date and shall continue for the period of twelve (12) months, unless otherwise terminated as provided in this agreement. The term of this agreement shall automatically renew for yearly periods, unless either party notifies the other in writing at least 90 days prior to the end of the then current term

1.2 Termination

- (a) **Default.** Either Party may terminate this Agreement if the other Party materially defaults in performing any of its obligations under this Agreement and the default remains uncured for at least ninety (90) days following receipt of written notice from the non-defaulting Party. Upon written notice from either Party, this Agreement shall also terminate upon (i) the making of an assignment for the benefit of creditors by a Party, or (ii) the dissolution of a Party.

- (b) **Effect of Termination.** Upon termination of this Agreement or termination of Online Services, everydayhero may immediately cease providing Online Services. If this Agreement is terminated for any reason, Donee shall nonetheless be obligated to pay everydayhero upon such termination any and all accrued and unpaid fees and expenses due and payable to everydayhero as of the date of termination. As soon as practicable following the date of termination everydayhero shall remove the Donee Information from the Website and refuse to accept donations on behalf of the Donee.

2. APPOINTMENT AS AN AGENT

- 2.1 Subject to the Donee satisfying the conditions in Schedule 1, everydayhero may accept or reject the appointment as the Donee's agent by notice to the Donee.
- 2.2 If everydayhero accepts the appointment as the Donee's agent by notice to the Donee, the Donee authorises and appoints everydayhero as the Donee's agent, in accordance with the terms and conditions of this Agreement, to request donations from the public and to authorise persons to conduct a Fundraising Appeal on behalf of the Donee.

3. PROVISION OF SERVICE

- 3.1 everydayhero shall provide the Donee with the Online Services by such means as everydayhero determines so as to enable Donors to make online donations to the Donee by Payment Card.
- 3.2 Subject to the right to suspend the Online Services as set out in clause 9, everydayhero shall provide the Online Services on a continuous basis during the Term of this Agreement. everydayhero will inform the Donee if the service is unavailable for access by the Donee or Donor due to maintenance or any other foreseeable factor.
- 3.3 everydayhero will generate and send an email acknowledgement to any Donor in respect of any donation made to the Donee on the Website promptly following submission of such donation.
- 3.4 Subject to the Donee's Authority, everydayhero will authorise persons to conduct a Fundraising Appeal on behalf of the Donee to the extent that it is limited to the creation and maintenance of a fundraising page on the Website.

4. EVERYDAYHERO'S AGENCY OBLIGATIONS

4.1 Management Accounts

everydayhero shall keep a separate management account for Donee showing:

- (a) all donations received on behalf of Donee;
- (b) the amount of Transaction Fees deducted, if any, in accordance with clause 4.4;
- (c) all payments made from the Donee's management account.

4.2 Bank Accounts

everydayhero shall open and maintain a Bank Account and pay all donations received through the Website for the Donee into the Bank Account.

4.3 Fees and Charges

- (a) **Taxes.** The fees are exclusive of GST.
- (b) In consideration for the provision of Online Services by everydayhero the Donee must pay the following fees to everydayhero:
 - (i) subject to clause 4.3(c), an annual subscription fee of \$300.00 **plus GST** payable annually in advance by direct debit (**Annual Subscription Fee**); and
 - (ii) a fee for each transaction as determined in clause 4.4 (**Transaction Fee**).
- (c) In the event of termination of this Agreement by the Donee, Donee shall be charged a \$180 fee should Donee seek to enter into a new online fundraising agreement with everydayhero. This clause will survive termination of this Agreement.
- (d) The **Annual Subscription Fee** will be reviewed and may be adjusted annually by everydayhero on the anniversary of this Agreement.
- (e) The Donee shall complete and return to everydayhero the direct debit form attached to this Agreement as Schedule 3.

4.4 Transaction Fee

- (a) The Donee shall pay the following **Transaction Fee** which is comprised of:
 - (i) a **Service Fee** of 5.5% **plus GST** of the gross amount of funds raised for the Donee; and
 - (ii) a **Payment Processing Fee** at current market rate per transaction.
- (b) In the case of a single direct donation (Donor Pay) form, the Donee shall pay the following **Transaction Fee** which is comprised of:
 - (i) a **Service Fee** of 1.4% **plus GST** of the gross amount of funds processed for the Donee; and

- (ii) a **Payment Processing Fee** at current market rate per transaction.

4.5 Donor Surcharge

- (a) Donor surcharge is an optional component of the Online Services through which a Donor is presented with the option to partially offset the **Transaction Fee (Donor Surcharge)**. Donee can enable this option for its donors by ticking the Donor Surcharge box in on the signature block.
- (b) In the event a Donor agrees to pay the Donor Surcharge the Payment Amount will be the payment amount plus the Donor Surcharge amount.

4.6 Premium Events

- (a) everydayhero reserves the right to change the **Service Fee** under clause 4.4(a) for certain events promoted by third parties (**Premium Events**).
- (b) everydayhero will notify the Donee in advance of any **Premium Events** and of the relevant **Service Fee** for that event.
- (c) The Donee will have the option to participate in the **Premium Event**. If Donee chooses to participate, Donee shall pay the **Service Fee** notified to them by everydayhero pursuant to clause 4.6(b).

4.7 Net Payment Amount

Every fourteen (14) days, everydayhero shall pay to the Donee by electronic funds transfer the Payment Amount after the deduction of the Transaction Fee.

4.8 Fundraising Statute Requirements

- (a) everydayhero undertakes to comply with all applicable law, rules, regulations and conditions attached to the Donee's Authority.
- (b) If the Donee holds an Authority under a Fundraising Statute which requires payment to comply with any statutory provisions, everydayhero shall pay to Donee any donations received on behalf of the Donee within fourteen (14) days of receipt of the donation.
- (c) If the Donee holds an Authority under a Fundraising Statute, which requires that this written Agreement when completed by the Parties be provided to the agency administering the Fundraising Statute, everydayhero will provide a copy of the signed Agreement to that agency.

4.9 Access to Information

everydayhero shall provide the Donee with all identification and log-in information and access to a secure, password-protected User Account on the Website to enable the Donee to access the following information:

- (a) the charity profile and contact information for the Donee;

- (b) the name and addresses of the Donors who have made donations to the Donee in the previous month; and
- (c) remittance advices for the previous period.

4.10 Receipts

- (a) everydayhero shall provide receipts on behalf of the Donee to the Donors whose addresses are complete and are in the locations listed in the Donee Information as the locations in which the Donee can collect or solicit donations.
- (b) Receipts shall include:
 - (i) a statement that the receipt is issued by everydayhero as agent of the Donee;
 - (ii) the name of the Donee;
 - (iii) the signature, name of the representation and position of an authorised representative of the Donee;
 - (iv) a statement that the receipt is for a gift;
 - (v) the Donee's IRD number and or the Donee Charity Commission number;
 - (vi) the date the gift was made; and
 - (vii) the amount of the gift.

5. DONEE OBLIGATIONS

The Donee shall:

- (a) comply with all conditions of its Authority and the Fundraising Statute, if applicable;
- (b) advise everydayhero, as soon as practicable, of any changes to its Authority or to its tax status;
- (c) take out, and maintain until the termination of this Agreement, appropriate professional indemnity, worker's compensation and public liability insurance to cover any liabilities it may incur under this agreement or in connection with its fundraising activities;
- (d) return any donations to the Donors with addresses in locations in which the Donee is not legally entitled to collect or solicit donations: and

6. DONEE INFORMATION OBLIGATIONS

The Donee shall be responsible for using commercially reasonable practices to protect Donee Confidential Information it shares with everydayhero.

The Donee shall ensure that the Donee Information:

- (a) does not infringe any third party Intellectual Property Rights or other rights;
- (b) is in a format designated by everydayhero to enable publishing onto the Website;
- (c) does not breach any law, standards, content requirements or applicable laws of conduct;
- (d) does not, to its best endeavours, contain any material that is defamatory, pornographic, depicts acts of violence, sexual acts or which may perpetuate hatred against any person or group or have the likely effect of causing offensive harm;
- (e) does not contain any instructions which if implemented might cause damage or injury to any person or property;
- (f) does not contain any material that is Prohibited Content [as defined under the *Films, Videos and Publications Act 1993*] if:
 - (i) the content has been classified R (age), RP (age) or R by the Classification Board; or
 - (ii) the content has been classified R (age), RP (age) or R by the Classification Board and access to the content is not subject to a restricted access system; and

- (g) without limiting the generality of the above, will not expose everydayhero to the risk of any claim, legal or administrative action.

7. INDEMNIFICATION

7.1 Indemnity in favour of everydayhero

The Donee shall at all times release and indemnify everydayhero, its servants and agents from and against any Loss (including reasonable legal costs and expenses) incurred by everydayhero arising from any claim, demand, suit, action or proceeding by any person against everydayhero, its servants and agents where such Loss or liability arose out of, in connection with, or in respect of:

- (a) the Donee information (except to the extent such Loss is attributable to the negligence or deliberate act by everydayhero in the use of the Donee Information);
- (b) any breach by the Donee of an Authority or of a condition in any Authority;
- (c) any breach of any Fundraising Statute or other relevant Act or Regulation by the Donee;
- (d) any breach by the Donee of this Agreement; or
- (e) any information given or representation made to everydayhero prior to entering this Agreement or during or after its Term excluding any negligence or deliberate act by everydayhero in relation to such information or representation.

7.2 Indemnity in Favour of Donee

- (a) everydayhero shall indemnify and defend Donee against any third party claims that Online Services as made available to Donee infringe any Australian or New Zealand Intellectual Property Rights owned by such third party. everydayhero shall, in its reasonable judgment and at its option and expense:
 - (i) obtain for Donee the right to continue using the Online Services;
 - (ii) replace or modify the Online Services so that it becomes non-infringing while giving equivalent performance;
 - (iii) or if everydayhero cannot obtain the remedies in (i) or (ii), as its sole obligation, terminate the access to the Online Services and any pre-paid but unused fees related to such Online Services.
- (b) everydayhero shall have no liability to indemnify and defend Donee to the extent
 - (i) the alleged infringement is based on infringing information, data, software, applications, services, or programs created or furnished by or on behalf of Donee;

- (ii) the alleged infringement is the result of a modification made by anyone other than everydayhero or its agents; or
 - (iii) Donee uses the Online Services other than in accordance with this Agreement.
- (c) This Section states the entire liability of everydayhero with respect to any type of infringement claim.

7.3 Mutual Indemnity

Each Party shall indemnify and defend the other Party against any third party claims arising from the indemnifying Party's gross negligence or wilful misconduct.

7.4 Indemnification procedures

The indemnified Party shall give the indemnifying Party prompt written notice of any claims for indemnification and the indemnified Party agrees to relinquish control of defending any such claim to the indemnifying Party, including the right to settle; provided however, that the indemnifying Party will not settle any such suit or claim without the indemnified Party's prior written consent if such settlement would be adverse to the indemnified Party's interests.

8. CONFIDENTIAL INFORMATION

- (a) **Ownership of Confidential Information.** Recipient shall not obtain any rights, title, or interest in any Confidential Information of Owner.
- (b) **Treatment of Confidential Information.**
 - (i) Recipient shall only (i) use Owner's Confidential Information to carry out the purposes of this Agreement; and (ii) disclose Owner's Confidential Information to those third parties operating under non-disclosure provisions no less restrictive than those set forth in this Section 8 and who have a justified business "need to know." Each Party shall protect the other Party's Confidential Information using the same degree of care it uses to protect its own confidential and proprietary information, but in any case not less than reasonable care, and shall protect the other Party's Confidential Information in accordance with applicable laws.
 - (ii) This Agreement imposes no obligation upon the Parties with respect to Confidential Information which either Party can establish by legally sufficient evidence: (a) was in the possession of, or was rightfully known by the Recipient without an obligation to maintain its confidentiality prior to receipt from Owner; (b) is or becomes generally known to the public without violation of this Agreement; (c) is obtained by Recipient in good faith from a third party having the right to disclose it without an obligation of confidentiality; (d) is independently developed by Recipient without the participation of individuals who have had access to any Confidential Information; or (e) is required

to be disclosed by court order or applicable law, provided notice is promptly given to the Owner (to the extent legally permissible) and provided further that diligent efforts are undertaken to limit disclosure.

9. SUSPENSION OF SERVICE; MAINTENANCE

- (a) everydayhero shall have the right, at its absolute discretion, to suspend the Online Services in order to carry out essential maintenance work to the Website or any aspect of the Online Services, or upon the occurrence of an event beyond the reasonable control of everydayhero.
- (b) everydayhero shall use commercially reasonable efforts to ensure that any disruption to the Website or the Online Services is for as short a period as possible and everydayhero shall inform the Donee about the suspension of Online Services, should the period of disruption exceed two (2) consecutive hours in duration. In the event of such a suspension, everydayhero shall not be liable to the Donee for any direct or indirect Loss arising from this suspension of Online Services.
- (c) Schedule maintenance may be performed each Friday between 4am and 5am AEST. If additional scheduled maintenance is required everydayhero shall notify the Donee fourteen (14) days prior to such additional scheduled maintenance, via email.
- (d) In the event of a threatened breach by the Donee, everydayhero may suspend the Online Services and seek to resolve the dispute in accordance with clause 10.
- (e) everydayhero may suspend the provision of Online Services upon written notice to Donee (i) in response to Donee's failure to pay when due any undisputed invoices issued pursuant to this Agreement, provided that everydayhero has given Donee at least five (5) days prior notice of everydayhero's intention to suspend the services and Donee fails pay the undisputed invoice during that five (5) day period, or (ii) in response to a violation by Donee of this Agreement. everydayhero will lift any payment-related suspension promptly following Donee's payment of the undisputed invoice on which the suspension is based. When exercising its right to suspend the Online Services for a breach of this Agreement, everydayhero will respond in a manner proportionate to the severity of the violation. With respect to any suspension, everydayhero and Donee agree to work together in good faith to address the violation in a reasonable manner, to prevent similar violations in the future, and to reinstate the suspended Online Services as quickly as possible.

10. RESOLVING A DISPUTE; GOVERNING LAW

- 10.1** Disputes and claims arising out of this Agreement will first be submitted to senior management of both Parties for amicable resolution. If the Parties cannot settle the manner within a reasonable period of time, any controversy or claim arising out of or relating to this contract, or a breach

thereof, shall be determined by arbitration conducted in accordance with the International Centre for Dispute Resolution rules.

- 10.2** Arbitration shall be in Sydney, New South Wales and the laws of the State of New South Wales shall be applied. Any decision in arbitration shall be final and binding on the Parties. Judgment may be entered thereon in any court of competent jurisdiction. Notwithstanding the above, everydayhero may sue in any court for infringement of its proprietary or Intellectual Property Rights or to seek any injunctive relief and everydayhero may sue in any court to collect unpaid amounts.
- 10.3 **Governing Law.**** This Agreement shall be governed by and construed in accordance with the laws of the State of New South Wales.
- 10.4 **Continuing Compliance.**** Notwithstanding this section 10, to the extent practicable, until the dispute is resolved in accordance with this clause 10, the Parties will continue to comply with their obligations under this Agreement. Notwithstanding the foregoing, in the event of a fee dispute the Donee shall pay all undisputed amounts in accordance with this Agreement but may withhold payment for the disputed amounts until resolution of the dispute.

11. COMPLIANCE COMPLAINTS

Any complaint received by Donee relating to legislative compliance arising in connection with this Agreement shall be in writing and submitted to everydayhero for resolution within seven (7) days from the date of receipt. If the complaint cannot be resolved through the dispute resolution process in clause 10, it may be referred for consideration to the relevant state or territory regulatory body responsible for the administration of the Fundraising Statute.

12. GENERAL

12.1 Warranties

Each Party represents and warrants that (i) it has the right and power to enter into this Agreement, (ii) an authorized representative has accepted this Agreement, and (iii) it shall comply with all applicable laws and regulations pertaining to performance of its obligations under this Agreement.

Disclaimer: EXCEPT FOR THE WARRANTIES SET FORTH IN THIS CLAUSE 12.1, EVERYDAYHERO EXPRESSLY DISCLAIMS ALL REPRESENTATIONS AND WARRANTIES, WHETHER EXPRESS, IMPLIED, OR STATUTORY (BY ANY TERRITORY OR JURISDICTION) TO THE EXTENT PERMITTED BY LAW, AND FURTHER EVERYDAYHERO EXPRESSLY EXCLUDES ANY WARRANTY OF NON-INFRINGEMENT, TITLE, FITNESS FOR A PARTICULAR PURPOSE, OR MERCHANTABILITY.

12.2 Notices

All notices or other communications referenced under this Agreement shall be made in writing and, in the case of everydayhero, sent to the address designated above or as designated from time to time in writing by the Parties. All notices shall be deemed given to the other Party if delivered

receipt confirmed using registered or certified first class mail, postage prepaid, or recognized courier delivery.

12.3 Variation

No variation of this Agreement nor consent to a departure by a Party from a provision, shall be of effect unless it is in writing, signed by the Parties or (in the case of a waiver) by the Party giving it. Any such variation or consent shall be effective only to the extent to or for which it may be made or given.

12.4 Assignment

Either Party may assign its rights or obligations under this Agreement with the non-assigning Party's written consent, such consent not to be unreasonably withheld, provided, however, that everydayhero may assign its rights and obligations in connection with a change of control without Donee's consent.

12.5 Waiver

No failure or delay in enforcing any term, exercising any option, or requiring performance shall be binding or construed as a waiver unless agreed to in writing by a duly authorized representative of each Party.

12.6 Severability

If any provision of this Agreement is held to be unenforceable, the other provisions shall remain in full force and effect.

12.7 Force Majeure

Neither Party shall be liable for any failure to perform its obligations under this Agreement if prevented from doing so by a cause or causes beyond its reasonable control ("Force Majeure"). Any delay in performance due to Force Majeure will be excused for the duration of the event of Force Majeure and the obligations of the Parties will resume immediately upon written notice from the non-performing Party that it is again able to perform.

12.8 Relationship

everydayhero performs its obligations under this Agreement as an independent contractor, not as an employee of Donee. Nothing in this Agreement is intended to construe the existence of a partnership, joint venture, or agency relationship between Donee and everydayhero.

12.9 Mutual Publicity

Except for disclosures required by law, each Party agrees not to issue a press release or public statement relating to this Agreement or its terms or use the other Party's name, logo, or other identifying information unless in each case the other Party has provided written consent, which shall not be unreasonably withheld. Any such disclosures or uses of name, logos, and identifying information shall be in good taste, shall not be disparaging and shall uphold the professional standards and goodwill associated with the other Party.

12.10 Copyright

Online Services (i) contain trade secret and proprietary information owned by everydayhero or its third party licensors, and (ii) are protected by Australian, New Zealand, and international copyright laws and trade provisions. Donee agrees that all right, title, and interest in and to Online Services remains with everydayhero and its third party licensors.

12.11 Security

everydayhero uses commercially reasonable efforts to maintain database security for online financial transactions and Donee Confidential Information. everydayhero also employs industry standard network security techniques including firewalls, virus and intrusion detection, and authentication protocols. The portions of the Online Services related to donation processing shall be maintained in compliance with the Payment Card Industry Data Security Standard (PCIDSS). Donee understands that Online Services include sending email and publishing web-pages over the Internet using SMTP or HTTP protocols, and that these standard protocols do not support many enhanced data security protections. In no case will the use of the Internet in this manner be deemed to violate everydayhero's obligations under this Agreement. everydayhero reserves the right, in its sole discretion, to change or modify its data security program at any time, but at all times will maintain commercially reasonable database security. Donee shall take commercially reasonable security precautions to prevent unauthorized or fraudulent use of Online Services by Donee, Donee's employees, agents or any other third parties.

12.12 Limitation of Liability

EXCEPT FOR THE INDEMNIFICATION OBLIGATIONS SET FORTH IN CLAUSE 7 AND DONEE'S PAYMENT OBLIGATIONS, EACH PARTY'S MAXIMUM LIABILITY TO THE OTHER PARTY FOR ANY ACTION ARISING UNDER THIS AGREEMENT, REGARDLESS OF THE FORM OF ACTION AND WHETHER IN TORT OR CONTRACT, SHALL BE LIMITED TO THE AMOUNT OF FEES PAID OR PAYABLE BY DONEE FOR THE ONLINE SERVICES FROM WHICH THE CLAIM AROSE DURING THE SIX (6) MONTHS PRECEDING THE CLAIM. IN NO EVENT SHALL EITHER PARTY BE LIABLE FOR INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND, EVEN IF A PARTY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THE PARTIES AGREE TO THE ALLOCATION OF RISK SET FORTH HEREIN.

12.13 Ownership

- (a) **Donee Ownership and License.** Subject to the rights of everydayhero set forth below, Donee has all right, title, and interest in and to all Donee Confidential Information and all Donee-provided artwork, logos, trade names, and trademarks ("Donee Content"). Donee has sole responsibility for the accuracy and quality of, and right to use, Donee Confidential Information and Donee Content. Donee grants to everydayhero and its suppliers a non exclusive, fully paid-up license to use, reproduce, store, modify, and publicly display Donee Confidential Information and Donee Content, solely to the extent necessary for everydayhero and its agents to perform their obligations under this Agreement.

- (b) **everydayhero Ownership and License.** Subject to the rights of Donee set forth above, everydayhero has all right, title, and interest in and to any expressions and results of Online Services, the work, findings, analyses, conclusions, opinions, recommendations, ideas, techniques, know-how, designs, programs, tools, applications, interfaces, enhancements, other technical information, and all derivatives of the foregoing created in connection with this Agreement ("Work Product"). everydayhero grants to Donee a nonexclusive, fully paid-up license to use Work Product, solely to the extent necessary for Donee and its end users to use Online Services in accordance with this Agreement. If Donee provides any feedback, comments, suggestions, ideas, requests, or recommendations for modifications or improvements to everydayhero ("Feedback"), Donee hereby assigns all right, title, and interest in any such Feedback to everydayhero to be used for any purpose. All rights not expressly granted to Donee hereunder are reserved by everydayhero.
- (c) **Results.** Donee agrees that everydayhero may (a) aggregate benchmarking results of Donee's use of Online Services with results of other customers' use (collectively "Results"), and (b) use and disclose the Results for any purpose provided that the Results do not individually identify Donee, Donee's Confidential Information, or Donee's use of Online Services.

13. INTERPRETATION & DEFINITIONS

13.1 Interpretation

In the interpretation of this Agreement, unless the context or subject matter otherwise require:

- (a) singular includes plural and vice versa;
- (b) any gender includes every gender;
- (c) a reference to a person includes corporations, trusts, associations, partnerships, a government authority, and other legal entities, and where necessary, include successor bodies;
- (d) references to writing include printing, typing, facsimile and other means of representing or reproducing words, figures, drawings or symbols in a visible and tangible form, in English;
- (e) references to signature and signing include due execution of a document by a corporation or other relevant entity;
- (f) references to months mean calendar months;
- (g) references to statutes include statutes amending, consolidating or replacing the statutes referred to and all regulations, orders-in-council, rules, by-laws and ordinances made under those statutes;
- (h) references to sections of statutes or terms defined in statutes refer to corresponding sections or defined terms in amended, consolidated or replacement statutes;

- (i) headings and the table of contents are used for convenience only and are to be disregarded in the interpretation of this Agreement;
- (j) where any word or phrase is given a defined meaning, another grammatical form of that word or phrase has a corresponding meaning;
- (k) each paragraph or sub-paragraph in a list is to be read independently from the others in the list;
- (l) a reference to an agreement or document is to that agreement or document as amended, novated, supplemented or replaced from time to time; and
- (m) a reference to a Party includes that Party's executors, administrators, substitutes, successors and permitted assigns.

13.2 Definitions

In this Agreement:

Authority means all necessary licences, consents, permissions, authorities, registrations and permits the Donee is required to have in order to request donations from the public and to authorise persons to conduct a Fundraising Appeal on behalf of the Donee, and appoint everydayhero as its agent for these purposes under the terms and conditions of this Agreement.

Bank Account means the interest bearing bank account opened and maintained by everydayhero, as agent for the Donee and for other Donees, for the receipt and holding of all money received by online donations to any of the donees listed on the Website, including the Donee.

Classification Board means that board which classifies Internet content as defined in the *Films, Videos and Publications Classifications Act 1993*.

Commencement Date means the date set out in item 2 of Schedule 2 of this Agreement.

Confidential Information means (i) all information disclosed by the Owner to the Recipient orally, electronically, visually or in a tangible form which is either (a) marked as "confidential" (or with a similar legend), (b) is identified at the time of disclosure as being confidential, or (c) should be reasonably understood to be confidential or proprietary; and (ii) the terms of this Agreement and any proposals or other documents that preceded this Agreement. Confidential Information includes pricing, trade secrets, computer programs, software, documentation, formulas, data, inventions, techniques, marketing plans, strategies, forecasts, Donee lists, donor, prospect, and donation information, employee information, financial information, confidential information concerning Owner's business or organisation, information concerning any of Owner's past, current, or possible future products or methods, including information about Owner's research, development, engineering, purchasing, manufacturing, accounting, marketing, selling, leasing, and software.

Content means any text, information, images, or audio or video material provided to or used by everydayhero on the Website.

Donor means an individual who makes a donation through the Website.

Donee Information means the information posted on the Website relating to the Donee and its request for fundraising and includes the States and Territories in which the Donee can collect or solicit donations in compliance with any applicable Fundraising Statute.

Donor Pay is a single web payment form, hosted on a URL specified by everydayhero, available to the Donee to act as a website donation form;

Donee Organisation means an entity endorsed as a Donee Organisation recipient under Subpart LD- Tax credits for gift and donations LD3 (2) of the Income Tax Act 2007.

Fundraising Appeal means when a person solicits or receives money or a benefit on the basis of a representation that the soliciting or receiving is not solely for the profit or commercial benefit of the person or any other person, cause or thing on whose behalf the person is soliciting or receiving the money or benefit.

Fundraising Statute and its derivatives means the statute referred to in Item 3 in Schedule 2.

GST means

- (a) the same as in the GST Law;
- (b) any other goods and services tax, or any tax applying to this Agreement in a similar way; and
- (c) any additional tax, penalty tax, fine, interest or other charge under a law of such a tax; and
- (d) where in each case "tax" means any tax, levy, charge, impost, duty, fee, deduction which is assessed, levied, imposed or collected by any government agency and includes, but is not limited to, any interest, fine, penalty, charge, or fee.

GST Law means the same as GST law in *Goods and Services Tax Act 1985*.

Information includes the details of every Donor's name, title and email address.

Intellectual property rights means all present and future rights conferred by statute, common law or equity in or in relation to any copyright, trade marks, designs, patents, circuit layouts, business and domain names, inventions, and other results of intellectual activity in the industrial, commercial, scientific, literary or artistic fields.

Internet means the world wide connection of computer networks providing for the transmittal of electronic mail, on-line information, information retrieval and file transfer protocol.

Loss means any damage, loss, liability, cost, charge, expense, outgoing or payment (whether direct, indirect, consequential or incidental).

Online Services means the Everday Hero Content and the Website including its operation and maintenance by everydayhero.

Owner means the Party providing Confidential Information to the Recipient.

Party means everydayhero or Donee.

Parties means everydayhero and Donee collectively.

Payment Amount means the total of all donations received by everydayhero on behalf of the Donee during a fourteen day period.

Payment Card means a credit card, debit card, EFTPOS transaction and any other bill payment service or payment mechanism which enables the holder to access funds in an account at an authorised deposit-taking institution.

Payment Processing Fee means the cost to access the necessary Payment Card infrastructure via a payment gateway or other electronic service to process payments on behalf of customers and banks.

Recipient means the Party receiving Confidential Information from the Owner.

Transaction Fee means the fee calculated in accordance with clause 4.4.

Website means the location accessible on the Internet through the World Wide Web, which provides the Online Services and is operated and maintained by everydayhero at the URL www.everdayhero.co.nz or such other site as notified by everydayhero from time to time.

SCHEDULE 1

1. The Donee shall provide the following to everydayhero:
 - (a) a certificate of registration or incorporation as a company or an incorporated association or society as applicable; or company number provided on registration form; and
 - (b) the letter from Inland Revenue advising of the endorsement as a Donee Organisation, if applicable; or confirmation of Donee Organisation status on registration form; and
 - (c) any Authority held by the Donee, under the Fundraising Statute, and, if none is held, the reason why the Donee is not required to hold an Authority; and
 - (d) a draft of the Donee Information which shall include details of the reason or purpose of the fundraising and the intended use of the funds raised and locations in which the Donee can legally collect or solicit donation - to be completed on the registration form.
2. everydayhero may request further information prior to accepting the appointment as an agent under this Agreement.
3. everydayhero may request amendments, additions, deletions or redrafting of the Donee Information.

SCHEDULE 2

Item 1: **Donee Name:**

IRD:

Address:

Fax:

Email:

Item 2: **Commencement Date
of this Agreement:**

Item 3: **Fundraising Statute:** *Charities Act 2005*

SCHEDULE 3

Direct debit payment form and service Agreement

DIRECT DEBIT REQUEST

Please use a black ink, print in capital letters and avoid contact with the edge of the box.



EHR NZD 34005

Business:	EVERYDAY HERO	Customer Reference:	
Surname :	Given Name :		
<small>(or Business Name)</small>			
*Mobile No:			
*Email:			
<small>*Indicates Mandatory Field</small>			
Address:			

Debit Arrangement/Payment Details

1. Regular Debits	Date:	Debit \$	
	<small>D D M M Y Y Y Y</small>		
2. Debit Frequency	<input type="checkbox"/> Monthly (Default) <input type="checkbox"/> Annually		
3. Debit Duration	<input type="checkbox"/> Continue regular debits Until Further Notice (Min. <input type="text"/> Payments) (Default)		
	<input type="checkbox"/> Until I have Paid: <input type="text"/> Regular Debits		
Fees / Charges			
Dishonour Fee:	\$9.20		

BANK INSTRUCTIONS

Name of Bank Account:

BANK ACCOUNT FROM WHICH PAYMENTS TO BE MADE:

Bank	Branch	Account	Suffix

(Please attach an encoded deposit slip to ensure your number is loaded correctly)
TO THE BANK MANAGER

BANK:

BRANCH:

TOWN/CITY:

AUTHORITY TO ACCEPT
DIRECT DEBITS
(not to operate as an
assignment or agreement)

AUTHORIZATION CODE
0218995

I/We authorize you until further notice to debit my/our account with all amounts which

EZIDEBIT (NZ) LIMITED

the registered initiator of the above Authorization Code, may initiate by Direct Debit.

I/We acknowledge and accept, that the bank accepts this authority only upon the conditions listed on the reverse of this form.

INFORMATION TO APPEAR ON MY/OUR STATEMENT:

Payer Particulars	Payer Code	Payer Reference
E V E R Y D A Y H E R O		

YOUR SIGNATURE(S)

DATE: / /

APPROVED <hr/> 0922 <hr/> 05 08	FOR BANK USE ONLY : Original – Retain at Branch Date Received : Recorded By : Checked By :	BANK STAMP
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Terms and Conditions

1. PARTIES

The "Facility Owner" means the organisation providing the service for which the Customer is paying.

The "Customer" means the person or party signing this Payment Contract.

"Payment Contract" means the Agreement in which the Customer has agreed to pay for the service provided by the Facility Owner. Hereafter referred to as the "Agreement"

"Ezidebit NZ Ltd, PO Box 5587, Wellington 6145, New Zealand Phone 0800 478 483 Fax 04 473 6511 Email info@ezidebit.co.nz

The Customer acknowledges that Ezidebit has been contracted by the Facility Owner to collect the payments due under the Agreement in return for having an entitlement to use the services provided by the Facility Owner.

Nothing contained in the Payment Contract shall render Ezidebit, the agent of the Facility Owner, for any purpose other than the collection of payments due and payable under the Agreement.

You acknowledge that Ezidebit shall not in any way be liable to you for the provision of Services.

For the purpose of the Contracts Privacy Act 1982, you acknowledge that all rights of the Facility Owner pursuant to this Agreement may be enforced by Ezidebit, as if it were the Facility Owner, without requiring your consent or any involvement on the part of the Facility Owner.

2. PAYMENTS

Ezidebit shall administer the collection of payments due by you to the Facility Owner. All payments due by you shall be made directly to Ezidebit in the manner specified in the Agreement.

It can take up to three (3) days for payments to be processed from your account. Your obligations under this agreement is to ensure sufficient funds remain available to cover the instalment amount specified in this agreement for at least three (3) days after the nominated instalment date.

3. DISHONOUR FEE

Ezidebit shall debit a dishonour fee of \$9.20 direct from your account for any payment dishonoured by your bank within 7 days of the payment rejecting.

Conditions of this Authority to Accept Direct Debits

1. The Initiator:

a) The initiator undertakes to give notice to the acceptor of the commencement date, frequency and amount at least 10 calendar days before the first Direct Debit is drawn (but not more than 2 calendar months). This notice will be provided either: (i) in writing; or (ii) by electronic mail where the customer has provided written consent to the initiator. Where the Direct Debit system is used for the collection of payments which are regular as to frequency, but variable as to amounts, the initiator undertakes to provide the acceptor with a schedule detailing each payment amount and each payment date. In the event of any subsequent change to the frequency or amount of the Direct Debits, the initiator has agreed to give advance notice at least 30 days before the change comes into effect.

b) May, upon the relationship which gave rise to this Authority being terminated, give notice to the Bank that no further Direct Debits are to be initiated under the Authority. Upon receipt of such notice the Bank may terminate this Authority as to future payments by notice in writing to me / us.

2. The Customer may:-

a) At any time, terminate this authority as to future payments by giving written notice of termination to the Bank and to the Initiator.

b) Stop payment of any Direct Debit is to be initiated under this authority by the initiator by giving written notice to the bank prior to the Direct Debit being paid by the bank.

c) Where a variation to the amount agreed between the initiator and the customer from time to time to be direct debited has been made without notice being given in terms of clause 1(a) above, request the bank to reverse or alter any such direct debit initiated by the initiator by debiting the amount of the reversal or alteration of a Direct Debit back to the initiator through the initiator's bank. PROVIDED such request is made not more than 120 days from the date when the Direct Debit was debited to my/our account.

3. The Customer acknowledges that:-

a) This authority will remain in force and effect in respect of all Direct Debits passed to my/our account in good faith notwithstanding my/our death, bankruptcy or other revocation of this Authority until actual notice of such event is received by the Bank.

b) In any event this Authority is subject to any arrangement now or hereafter existing between me/us and the Bank in relation to my/our account.

c) Any dispute as to the correctness or validity of an amount debited to my/our account shall not be the concern of the bank except in so far as the Direct Debit has not been paid in accordance to this authority. Any other disputes lies between me/us and the initiator.

d) Where the bank has used reasonable care and skill in acting in accordance with this authority, the bank accepts no responsibility or liability in respect of:-
- the accuracy of information about Direct Debits on bank statements
- any variations between notices given by the initiator and the amounts of the Direct Debits.

e) The Bank is not responsible for, or under any liability in respect of the initiator's failure to give written advance notice correctly nor for the non-receipt or late receipt of notice by me/us for any reason whatsoever. In any such situation the dispute lies between me/us and the initiator.

f) Notice given by the initiator in terms of clause 1(b) to the debtor responsible for the payments shall be effective. Any communication necessary because the debtor responsible for payment is a person other than me/us is a matter between me/us and the debtor concerned.

4. The Bank may:-

a) In its absolute discretion conclusively determine the order of priority of payment by it of any monies pursuant to this or any other authority, cheque or draft properly executed by me/us and given to or drawn on the bank.

b) At any time terminate this authority as to future payments by notice in writing to me/us.

c) Charge it current fees for this service in force from time to time.

SIGNED as an agreement

Please sign below under either 'Company' **OR** 'Association':

Signed by	

Name of Company	
in accordance with section 180 (1)(a) of the Companies Act 1993	
_____	_____
Secretary/Director	Director
_____	_____
Name (please print)	Name (please print)
OR	
Signed by	

Name of Association	
in accordance with its Constitution	
_____	_____
Authorised Representative	Authorised Representative
_____	_____
Name (please print)	Name (please print)

Signed by

Everyday Hero Pty Limited

in accordance with section 127 of the Corporations Act 2001 (Cth)

_____	_____
Secretary/Director	Director
_____	_____
Name (please print)	Name (please print)